

Public Entity Specialists

Our Idea of Dedication

ASC is quickly becoming the TPA of choice among the public entity sector today. The public sector has been a significant focus for ASC since our inception, and we are proud of the specialized knowledge we can offer to you. Approximately 63% of our business is related to public entities. Cities, counties, school districts, housing authorities, and utilities are among our established client base.

As a full-service, third party claims administrator, we design individualized programs for our public sector clients. Many public sector clients elect the establishment of a dedicated claims unit to meet their specific needs. To staff the unit, ASC selects a claims professional or group of professionals who are dedicated exclusively to managing your claims program. These individuals have no production sales goals, nor are they responsible for cross-selling any other service. They are solely responsible for managing the individual claims program effectively and efficiently.



You may elect to have your claims unit housed on-site. This enables an adjuster to attend your staff meetings, work with loss control consultants, and interface with your employees. They are also available to participate in board meetings or serve in other advisory capacities.

Remember Report Card Day?



We understand the very visible pressure on public entities to perform in today's world and the standards of accountability to which public officials are held. Likewise, we approach the claims business with a strong focus on accountability and results.

We establish performance standards with you and grade each claim adjuster on how well they achieve those standards. We provide you with a copy of the report card.

To further promote quality performance, we have established an employee incentive program tied to these report cards. The claim adjuster is monetarily rewarded for achieving or exceeding program goals.

Report card scores are supported by regular on-site audits conducted by ASC's senior staff members. Centralized management and supervision ensures quality and consistency throughout our organization.

The accountability and rewards system epitomizes a win/win situation for ASC and you.

We've Been Around the Block

We further ensure our success by hiring only experienced claims adjusters. Our claims adjusters must have a minimum of five years experience. Our claims supervisors average 15 years experience, and our management team averages 25 years experience.

Many of our claims professionals have served public sector clients throughout their entire careers. They know how decisions are made and how an effective claims program can enhance the public entity's operations.

We have specialized expertise in operating within jurisdictional mandates. Each adjuster attends regular seminars and workshops to remain current on the latest legislation and its impact on the claims process.

Our public entity expertise is further supported by our commitment to continuing education for our claim professionals. We believe it is important to remain well informed and current on new industry developments. This information is then shared with you.

Transparent is Good



Medical management services can significantly impact total claim costs. Many third-party administrators use in-house nurses to bill additional fees for services that should be handled by an adjuster.

At ASC, we offer flexible medical case management models and provider bill review services to meet our client's needs. We can outsource medical case management or utilize MCMC nurses on staff to offer fully integrated claims administration. This approach offers the highest level of expertise available in each field.

ASC discloses any revenue received from outside vendors and is amenable to using such services with no mark-up. At ASC, you can be assured there is no conflict of interest.

With ASC's flexible pricing structure, there are no hidden fees for your claims program. We maintain that our fee structure should be transparent. It's all out front before you commit. We offer cost-plus arrangements, per-claim or flat fee pricing, a percentage of premium option, and more. You decide what works for you.

Just Say Go

At ASC, we welcome the opportunity to work with public entities. We know serving the public creates some very complex and challenging demands for your program. For more information, call us today at 1-866-298-2642 or visit our website at www.ascrisk.com.